Coverage Period: 1/1/2014 – 12/31/2014
Coverage for: Members | Plan Type: HMO

Summary of Benefits and Coverage: What this Plan Covers & What it Costs



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:	
What is the overall deductible?	\$4,500 person/\$9,000 family Does not apply to Preventive. Copays, Rx, Adult Eyeware, Adult Dental do not count toward the deductible.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .	
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.	
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$6,350 person/ \$12,700 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.	
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-poclimit</u> .	
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.	
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of <u>preferred providers</u> , go to <u>www.kp.org</u> or call 855-249-5018.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .	
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .	
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .	

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.



Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- Coinsurance is your share of the costs of a covered service, calculated as a percent of the allowed amount for the service. For example, if the plan's allowed amount for an overnight hospital stay is \$1,000, your coinsurance payment of 20% would be \$200. This may change if you haven't met your deductible.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the allowed amount, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$50/visit	Not covered	none
	Specialist visit	\$50/visit	Not covered	none
If you visit a health care <u>provider's</u> office or clinic	Other practitioner office visit	\$50/visit	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	\$50/visit	Not covered	none
	Imaging (CT/PET scans, MRIs)	\$500/test	Not covered	none



Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition	Generic drugs	\$25/30-day supply; \$50/31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP
More information	Preferred brand drugs	50% coinsurance after deductible	Not covered	Mail Order. Limited to up to a 30-day supply; or up to a 90-day supply for
about prescription drug coverage is	Non-preferred brand drugs	50% coinsurance after deductible	Not covered	maintenance drugs. No charge for women's preventive contraceptives.
available at www.kp.org	Specialty drugs	50% coinsurance after deductible	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance after deductible	Not covered	none
outpatient surgery	Physician/surgeon fees	20% coinsurance after deductible	Not covered	none
If you need	Emergency room services	25% coinsurance after deductible	25% coinsurance after deductible	Waived if admitted as inpatient.
immediate medical	Emergency medical transportation	No charge	No charge	none
attention	Urgent care	\$50/visit	\$50/visit	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	20% coinsurance after deductible	Not covered	none
hospital stay	Physician/surgeon fee	20% coinsurance after deductible	Not covered	Emergency services covered for non-plan providers.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	\$50/visit	Not covered	For individual therapy; Group therapy \$25/visit.
	Mental/Behavioral health inpatient services	20% coinsurance after deductible	Not covered	none
	Substance use disorder outpatient services	\$50/visit	Not covered	For individual therapy; Group therapy \$25/visit.

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Coverage Period: 1/1/2014 – 12/31/2014

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Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Substance use disorder inpatient services	20% coinsurance after deductible	Not covered	none
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	After confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	20% coinsurance after deductible	Not covered	none
	Home health care	No charge	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help	Rehabilitation services	Inpatient: 20% coinsurance after deductible Outpatient: \$50/visit	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
recovering or have other special health needs	Habilitation services	\$50/visit	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
needs	Skilled nursing care	20% coinsurance after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	20% coinsurance after deductible	Not covered	none
	Hospice service	20% coinsurance after deductible	Not covered	none
	Eye exam	\$50/visit	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	1 pair/contract year (select group of frames) Limited to single vision or bifocal lenses (ST28) Polycarbonate/ Plastic. Contacts limited to a 3-month supply from a select list.

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Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cove	er (This isn't a complete list. Check your	r policy or plan document for other <u>excluded services</u> .)
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- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, contact the plan at 1-855-249-5018. You may contact your state insurance department, or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the State's Health Education and Advocacy Unit of the Consumer Protection Division Maryland Office of the Attorney General, Health Education and Advocacy Unit at 1-877-261-8807 or <u>www.oag.state.md.us/Consurmer.HEAU.htm</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does provide minimum essential coverage.</u>"**

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This health coverage** does meet the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 855-249-5018 or TTY/TDD 1-301-879-6380

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 855-249-5018 or TTY/TDD 1-301-879-6380

CHINESE: 若有問題: 請撥打855-249-5018 或 TTY/TDD 1-301-879-6380

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 855-249-5018 or TTY/TDD 1-301-879-6380

—To see examples of how this plan might cover costs for a sample medical situation, see the next page.—

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 855-249-5018 to request a copy.

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Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$2,820
- Patient pays \$4,720

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

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Patient pays:	
Deductibles	\$4,500
Copays	\$20
Coinsurance	\$0
Limits or exclusions	\$200
Total	\$4,720

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$2,420
- Patient pays \$2,980

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$1,300
Copays	\$1,600
Coinsurance	\$0
Limits or exclusions	\$80
Total	\$2,980

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

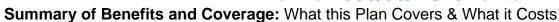
Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 \checkmark Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as **copayments**, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.



Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HDHP



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:		
What is the overall deductible?	\$4,500 person/\$9,000 family Does not apply to Preventive.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .		
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.		
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$6,350 person/ \$12,700 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.		
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the out-of-pocl limit .		
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.		
Does this plan use a network of providers?	Yes. For a list of preferred providers, go to www.kp.org or call 855-249-5018.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .		
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .		
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .		

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$50/visit after deductible	Not covered	none
If you visit a health	Specialist visit	\$50/visit after deductible	Not covered	none
care <u>provider's</u> office or clinic	Other practitioner office visit	\$50/visit after deductible	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	\$50/visit after deductible	Not covered	none
	Imaging (CT/PET scans, MRIs)	\$500/test after deductible	Not covered	none



Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or	Generic drugs	\$20/30-day supply; \$40/31 to 90-day supply	Not covered	
condition More information	Preferred brand drugs	\$50/30-day supply; \$100/31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. Limited to up to a 30-day supply; or up to a 90-day supply for
about <u>prescription</u> <u>drug coverage</u> is	Non-preferred brand drugs	30% coinsurance after deductible	Not covered	maintenance drugs. No charge for women's preventive contraceptives.
available at www.kp.org	Specialty drugs	\$50 preferred brand /30-day supply	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	30% coinsurance after deductible	Not covered	none
outpatient surgery	Physician/surgeon fees	30% coinsurance after deductible	Not covered	none
If you need	Emergency room services	\$500/visit after deductible	\$500/visit after deductible	Waived if admitted as inpatient.
immediate medical	Emergency medical transportation	No charge after deductible	No charge after deductible	none
attention	Urgent care	\$50/visit after deductible	\$50/visit after deductible	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	\$500/day after deductible	Not covered	Copay per day for 4 days; no charge after 4 days.
hospital stay	Physician/surgeon fee	30% coinsurance after deductible	Not covered	Emergency services covered for non-plan providers.
If you have mental	Mental/Behavioral health outpatient services	\$50/visit after deductible	Not covered	For individual therapy; Group therapy \$25/visit after deductible.
health, behavioral health, or substance	Mental/Behavioral health inpatient services	\$500/day after deductible	Not covered	Copay per day for 4 days; no charge after 4 days.
abuse needs	Substance use disorder outpatient services	\$50/visit after deductible	Not covered	For individual therapy; Group therapy \$25/visit after deductible.

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Substance use disorder inpatient services	\$500/day after deductible	Not covered	Copay per day for 4 days; no charge after 4 days.
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	After confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	\$500/day after deductible	Not covered	Copay per day for 4 days; no charge after 4 days.
	Home health care	No charge after deductible	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help recovering or have	Rehabilitation services	Inpatient: \$500/ day for 4 days after deductible; Outpatient: \$20/ visit after deductible	Not covered	Inpatient: No charge after 4 days. Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
other special health needs	Habilitation services	\$50/visit after deductible	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
	Skilled nursing care	\$250/contract year after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	30% coinsurance after deductible	Not covered	none
	Hospice service	30% coinsurance after deductible	Not covered	none
	Eye exam	\$50/visit after deductible	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	1 pair/contract year (select group of frames) Limited to single vision or bifocal lenses (ST28) Polycarbonate/Plastic. Contacts limited to a 3-month supply from a select list.

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Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cove	(This isn't a complete list. Check your	r policy or plan document for other excluded services.)
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- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

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Your Rights to Continue Coverage:

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- The insurer stops offering services in the State
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For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

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Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does provide minimum essential coverage.</u>"**

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This** health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 855-249-5018 or TTY/TDD 1-301-879-6380

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 855-249-5018 or TTY/TDD 1-301-879-6380

CHINESE: 若有問題: 請撥打855-249-5018 或 TTY/TDD 1-301-879-6380

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 855-249-5018 or TTY/TDD 1-301-879-6380

To see examples of how this plan might cover costs for a sample medical situation, see the next page.—

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

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6 of 8

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$2,840
- Patient pays \$4,700

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

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Patient pays:	
Deductibles	\$4,500
Copays	\$0
Coinsurance	\$0
Limits or exclusions	\$200
Total	\$4,700

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- **Plan pays** \$570
- Patient pays \$4,830

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$4,500
Copays	\$200
Coinsurance	\$50
Limits or exclusions	\$80
Total	\$4,830

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HDHP

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as **copayments**, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HDHP



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$5,000 person/ \$10,000 family Does not apply to Preventive.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$6,350 person/ \$12,700 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of preferred providers , go to www.kp.org or call 855-249-5018.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HDHP



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	30% coinsurance after deductible	Not covered	none
If you visit a health	Specialist visit	30% coinsurance after deductible	Not covered	none
care <u>provider's</u> office or clinic	Other practitioner office visit	30% coinsurance after deductible	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	30% coinsurance after deductible	Not covered	none
	Imaging (CT/PET scans, MRIs)	30% coinsurance after deductible	Not covered	none

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition	Generic drugs	\$20 after deductible /30-day supply; \$40 after deductible /31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP
More information	Preferred brand drugs	30% coinsurance after deductible	Not covered	Mail Order. Limited to up to a 30-day supply; or up to a 90-day supply for
about <u>prescription</u> <u>drug coverage</u> is available at	Non-preferred brand drugs	30% coinsurance after deductible	Not covered	maintenance drugs. No charge for women's preventive contraceptives.
www.kp.org	Specialty drugs	30% coinsurance after deductible	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	30% coinsurance after deductible	Not covered	none—
outpatient surgery	Physician/surgeon fees	30% coinsurance after deductible	Not covered	none
If you need	Emergency room services	30% coinsurance after deductible	30% coinsurance after deductible	none
immediate medical	Emergency medical transportation	No charge after deductible	No charge after deductible	none
attention	Urgent care	30% coinsurance after deductible	30% coinsurance after deductible	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	30% coinsurance after deductible	Not covered	none
hospital stay	Physician/surgeon fee	30% coinsurance after deductible	Not covered	Emergency services covered for non-plan providers.
If you have mental	Mental/Behavioral health outpatient services	30% coinsurance after deductible	Not covered	none
health, behavioral health, or substance abuse needs	Mental/Behavioral health inpatient services	30% coinsurance after deductible	Not covered	none
	Substance use disorder outpatient services	30% coinsurance after deductible	Not covered	none

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Coverage Period: 1/1/2014 – 12/31/2014

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Substance use disorder inpatient services	30% coinsurance after deductible	Not covered	none
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	Coverage refers to pre and postnatal visits after confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	30% coinsurance after deductible	Not covered	none
	Home health care	No charge after deductible	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help	Rehabilitation services	30% coinsurance after deductible	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
recovering or have other special health needs	Habilitation services	30% coinsurance after deductible	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
neeus	Skilled nursing care	30% coinsurance after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	30% coinsurance after deductible	Not covered	none-
	Hospice service	30% coinsurance after deductible	Not covered	none-
	Eye exam	30% coinsurance after deductible	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	1 pair/contract year (select group of frames) Limited to single vision or bifocal lenses (ST28) Polycarbonate/ Plastic. Contacts limited to a 3-month supply from a select list.

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Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Excluded Services & Other Covered Services:

- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Age 18 and under: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

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Coverage Period: 1/1/2014 – 12/31/2014
Coverage for: Members | Plan Type: HDHP

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, contact the plan at 1-855-249-5018. You may contact your state insurance department, or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the State's Health Education and Advocacy Unit of the Consumer Protection Division Maryland Office of the Attorney General, Health Education and Advocacy Unit at 1-877-261-8807 or <u>www.oag.state.md.us/Consumer.HEAU.htm</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does provide minimum essential coverage.</u>"**

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This health coverage** does meet the minimum value standard for the benefits it provides.

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—To see examples of how this plan might cover costs for a sample medical situation, see the next page.————————

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6 of 8

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



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See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7.540
- Plan pays \$2,840
- Patient pays \$4,700

Sample care costs:

Routine obstetric care	\$2,100
Hospital charges (baby) Anesthesia	\$900 \$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient nave:

\$4,500
\$0
\$0
\$200
\$4,700

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$220
- Patient pays \$5,180

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

\$5,000
\$60
\$40
\$80
\$5,180

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HDHP

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as **copayments**, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HDHP



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:		
What is the overall deductible?	\$1,750 person/\$3,500 family Does not apply to Preventive.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .		
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.		
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$5,000 person/ \$10,000 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.		
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .		
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.		
Does this plan use a network of providers?	Yes. For a list of preferred providers, go to www.kp.org or call 855-249-5018.	If you use an in-network doctor or other health care provider , this plan will pasome or all of the costs of covered services. Be aware, your in-network doctor hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . So the chart starting on page 2 for how this plan pays different kinds of providers		
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .		
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .		

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HDHP



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	25% coinsurance after deductible	Not covered	none
If you visit a health	Specialist visit	25% coinsurance after deductible	Not covered	none
care <u>provider's</u> office or clinic	Other practitioner office visit	25% coinsurance after deductible	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	25% coinsurance after deductible	Not covered	none
	Imaging (CT/PET scans, MRIs)	25% coinsurance after deductible	Not covered	none



Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or	Generic drugs	\$15 after deductible /30-day supply; \$30 after deductible /31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. No charge for women's preventive
condition More information about prescription	Preferred brand drugs	\$45 after deductible /30-day supply; \$90 after deductible /31 to 90-day supply	Not covered	
drug coverage is available at	Non-preferred brand drugs	25% after deductible up to 90-day supply	Not covered	contraceptives.
www.kp.org	Specialty drugs	\$45 preferred brand after deductible/30- day supply	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	25% coinsurance after deductible	Not covered	none
	Physician/surgeon fees	25% coinsurance after deductible	Not covered	none
If you need immediate medical attention	Emergency room services	25% coinsurance after deductible	25% coinsurance after deductible	Waived if admitted as inpatient.
	Emergency medical transportation	No charge after deductible	No charge after deductible	none—
	Urgent care	25% coinsurance after deductible	25% coinsurance after deductible	Non-plan providers are covered only outside the service area.
If you have a hospital stay	Facility fee (e.g., hospital room)	25% coinsurance after deductible	Not covered	none—
	Physician/surgeon fee	25% coinsurance after deductible	Not covered	Emergency services covered for non- plan providers.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	25% coinsurance after deductible	Not covered	none—
	Mental/Behavioral health inpatient services	25% coinsurance after deductible	Not covered	none

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Substance use disorder outpatient services	25% coinsurance after deductible	Not covered	none
	Substance use disorder inpatient services	25% coinsurance after deductible	Not covered	none
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	Coverage refers to pre and postnatal visits after confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	25% coinsurance after deductible	Not covered	none—
If you need help recovering or have other special health needs	Home health care	No charge after deductible	Not covered	Private duty nursing excluded unless authorized by Health Plan.
	Rehabilitation services	25% coinsurance after deductible	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
	Habilitation services	25% coinsurance after deductible	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
	Skilled nursing care	25% coinsurance after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	25% coinsurance after deductible	Not covered	none
	Hospice service	25% coinsurance after deductible	Not covered	none
	Eye exam	25% coinsurance after deductible	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care		NT 1	N. 1	1 pair/contract year (select group of frames) Limited to single vision or

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Glasses

dental or eye care

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bifocal lenses (ST28) Polycarbonate/

supply from a select list.

Plastic. Contacts limited to a 3-month

No charge

Not covered

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members	Plan Type: HDHP
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Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HDHP

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, contact the plan at 1-855-249-5018. You may contact your state insurance department, or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the State's Health Education and Advocacy Unit of the Consumer Protection Division Maryland Office of the Attorney General, Health Education and Advocacy Unit at 1-877-261-8807 or <u>www.oag.state.md.us/Consumer.HEAU.htm</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy <u>does</u> <u>provide</u> <u>minimum essential coverage.</u>

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This** health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 855-249-5018 or TTY/TDD 1-301-879-6380

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 855-249-5018 or TTY/TDD 1-301-879-6380

CHINESE: 若有問題: 請撥打855-249-5018 或 TTY/TDD 1-301-879-6380

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 855-249-5018 or TTY/TDD 1-301-879-6380

—To see examples of how this plan might cover costs for a sample medical situation, see the next page.—

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

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6 of 8

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$4,820
- Patient pays \$2,720

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,7 00

Patient nave:

ratient pays.	
Deductibles	\$1,800
Copays	\$20
Coinsurance	\$700
Limits or exclusions	\$200
Total	\$2,720

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$2,720
- Patient pays \$2,680

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$1,800
Copays	\$500
Coinsurance	\$300
Limits or exclusions	\$80
Total	\$2,680

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as **copayments**, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:			
What is the overall deductible?	\$1,300 person/\$2,600 family Does not apply to Preventive.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .			
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.			
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$5,000 person/ \$10,000 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.			
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .			
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.			
Does this plan use a network of providers?	Yes. For a list of <u>preferred providers</u> , go to <u>www.kp.org</u> or call 855-249-5018.	If you use an in-network doctor or other health care provider , this plan will p some or all of the costs of covered services. Be aware, your in-network doctor hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . It the chart starting on page 2 for how this plan pays different kinds of provider			
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .			
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .			

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HDHP



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	20% coinsurance after deductible	Not covered	none
If you visit a health	Specialist visit	20% coinsurance after deductible	Not covered	none—
care <u>provider's</u> office or clinic	Other practitioner office visit	20% coinsurance after deductible	Not covered	Chiropractic Care limited to 20 visits/condtion/contract year
	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance after deductible	Not covered	none
	Imaging (CT/PET scans, MRIs)	20% coinsurance after deductible	Not covered	none

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition More information about prescription	Generic drugs	\$10 after deductible /30-day supply; \$20 after deductible /31 to 90-day supply	Not covered	
	Preferred brand drugs	\$35 after deductible /30-day supply; \$70 after deductible /31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. No charge for women's preventive
drug coverage is available at	Non-preferred brand drugs	20% after deductible up to 90-day supply	Not covered	contraceptives.
www.kp.org	Specialty drugs	\$35 preferred brand after deductible/30- day supply	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance after deductible	Not covered	none
	Physician/surgeon fees	20% coinsurance after deductible	Not covered	none
If you need immediate medical attention	Emergency room services	20% coinsurance after deductible	25% coinsurance after deductible	Waived if admitted as inpatient.
	Emergency medical transportation	No charge after deductible	No charge after deductible	none
	Urgent care	20% coinsurance after deductible	25% coinsurance after deductible	Non-plan providers are covered only outside the service area.
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance after deductible	Not covered	none
	Physician/surgeon fee	20% coinsurance after deductible	Not covered	Emergency services covered for non- plan providers.
If you have mental health, behavioral	Mental/Behavioral health outpatient services	20% coinsurance after deductible	Not covered	none
health, or substance abuse needs	Mental/Behavioral health inpatient services	20% coinsurance after deductible	Not covered	none

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Substance use disorder outpatient services	20% coinsurance after deductible	Not covered	none
	Substance use disorder inpatient services	20% coinsurance after deductible	Not covered	none
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	Coverage refers to pre and postnatal visits after confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	20% coinsurance after deductible	Not covered	none
	Home health care	No charge after deductible	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help recovering or have other special health needs	Rehabilitation services	20% coinsurance after deductible	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
	Habilitation services	20% coinsurance after deductible	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
needs	Skilled nursing care	20% coinsurance after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	20% coinsurance after deductible	Not covered	none
	Hospice service	20% coinsurance after deductible	Not covered	none
	Eye exam	20% coinsurance after deductible	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	1 pair/contract year (select group of frames) Limited to single vision or bifocal lenses (ST28) Polycarbonate/ Plastic. Contacts limited to a 3-month supply from a select list.

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Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HDHP

Your Rights to Continue Coverage:

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Does this Coverage Provide Minimum Essential Coverage?

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Does this Coverage Meet the Minimum Value Standard?

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—To see examples of how this plan might cover costs for a sample medical situation, see the next page.—

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

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6 of 8

Coverage for: Members | Plan Type: HDHP

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



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See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$5,420
- **Patient pays** \$2,120

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Patient navs:

i diloni payo.	
Deductibles	\$1,300
Copays	\$20
Coinsurance	\$600
Limits or exclusions	\$200
Total	\$2,120

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,320
- Patient pays \$2,082

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$1,300
Copays	\$400
Coinsurance	\$300
Limits or exclusions	\$80
Total	\$2,080

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HDHP

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$500 person/ \$1,000 family Does not apply to Preventive.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$2,250 person/ \$4,500 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of <u>preferred providers</u> , go to <u>www.kp.org</u> or call 855-249-5018.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 855-249-5018 to request a copy.

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	10% coinsurance after deductible	Not covered	none
If you visit a health	Specialist visit	10% coinsurance after deductible	Not covered	none
care <u>provider's</u> office or clinic	Other practitioner office visit	10% coinsurance after deductible	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance after deductible	Not covered	none
	Imaging (CT/PET scans, MRIs)	10% coinsurance after deductible	Not covered	none

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition More information about prescription	Generic drugs	\$5 after deductible /30-day supply; \$10 after deductible /31 to 90-day supply	Not covered	
	Preferred brand drugs	\$10 after deductible /30-day supply; \$20 after deductible /31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. No charge for women's preventive
drug coverage is available at	Non-preferred brand drugs	10% after deductible up to 90-day supply	Not covered	contraceptives.
www.kp.org	Specialty drugs	\$10 preferred brand after deductible/30- day supply	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance after deductible	Not covered	none
	Physician/surgeon fees	10% coinsurance after deductible	Not covered	none
	Emergency room services	10% coinsurance after deductible	25% coinsurance after deductible	Waived if admitted as inpatient.
If you need immediate medical attention	Emergency medical transportation	No charge after deductible	No charge after deductible	none
attention	Urgent care	10% coinsurance after deductible	25% coinsurance after deductible	Non-plan providers are covered only outside the service area.
If you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance after deductible	Not covered	none—
	Physician/surgeon fee	10% coinsurance after deductible	Not covered	Emergency services covered for non-plan providers.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	10% coinsurance after deductible	Not covered	none
	Mental/Behavioral health inpatient services	10% coinsurance after deductible	Not covered	none

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Substance use disorder outpatient services	10% coinsurance after deductible	Not covered	none
	Substance use disorder inpatient services	10% coinsurance after deductible	Not covered	none
If you need help recovering or have other special health needs	Prenatal and postnatal care	No charge	Not covered	Coverage refers to pre and postnatal visits after confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
needs	Delivery and all inpatient services	10% coinsurance after deductible	Not covered	none
	Home health care	No charge after deductible	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help recovering or have other special health	Rehabilitation services	10% coinsurance after deductible	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
	Habilitation services	10% coinsurance after deductible	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
needs	Skilled nursing care	10% coinsurance after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	10% coinsurance after deductible	Not covered	none
	Hospice service	10% coinsurance after deductible	Not covered	none
	Eye exam	10% coinsurance after deductible	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	1 pair/contract year (select group of frames) Limited to single vision or bifocal lenses (ST28) Polycarbonate/ Plastic. Contacts limited to a 3-month supply from a select list.

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HDHP

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, contact the plan at 1-855-249-5018. You may contact your state insurance department, or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the State's Health Education and Advocacy Unit of the Consumer Protection Division Maryland Office of the Attorney General, Health Education and Advocacy Unit at 1-877-261-8807 or www.oag.state.md.us/Consumer.HEAU.htm.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does provide minimum essential coverage.</u>"**

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This** health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 855-249-5018 or TTY/TDD 1-301-879-6380

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NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 855-249-5018 or TTY/TDD 1-301-879-6380

—To see examples of how this plan might cover costs for a sample medical situation, see the next page.————————

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6 of 8

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$6,430
- Patient pays \$1,110

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:	
Deductibles	\$500
Copays	\$10
Coinsurance	\$400
Limits or exclusions	\$200
Total	\$1,110

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,420
- Patient pays \$980

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient navs:

\$500
\$200
\$200
\$80
\$980

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HDHP

Summary of Benefits and Coverage: What this Plan Covers & What it Costs



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$100 person/\$200 family Does not apply to Preventive.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$2,250 person/ \$4,500 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of preferred providers, go to www.kp.org or call 855-249-5018.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HDHP



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	5% coinsurance after deductible	Not covered	none
If you visit a health	Specialist visit	5% coinsurance after deductible	Not covered	none
care <u>provider's</u> office or clinic	Other practitioner office visit	5% coinsurance after deductible	Not covered	Chiropractic Care limited to 20 visits/condtion/contract year
	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	5% coinsurance after deductible	Not covered	none
	Imaging (CT/PET scans, MRIs)	5% coinsurance after deductible	Not covered	none

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition More information about prescription	Generic drugs	\$5 after deductible /30-day supply; \$10 after deductible /31 to 90-day supply	Not covered	
	Preferred brand drugs	\$10 after deductible /30-day supply; \$20 after deductible /31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. No charge for women's preventive contraceptives.
drug coverage is available at	Non-preferred brand drugs	5% after deductible up to 90-day supply	Not covered	contraceptives.
www.kp.org	Specialty drugs	\$10 preferred brand after deductible/30- day supply	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	5% coinsurance after deductible	Not covered	none
	Physician/surgeon fees	5% coinsurance after deductible	Not covered	none
IC 1	Emergency room services	5% coinsurance after deductible	25% coinsurance after deductible	Waived if admitted as inpatient.
If you need immediate medical attention	Emergency medical transportation	No charge after deductible	No charge after deductible	none
	Urgent care	5% coinsurance after deductible	25% coinsurance after deductible	Non-plan providers are covered only outside the service area.
If you have a hospital stay	Facility fee (e.g., hospital room)	5% coinsurance after deductible	Not covered	none
	Physician/surgeon fee	5% coinsurance after deductible	Not covered	Emergency services covered for non- plan providers.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	5% coinsurance after deductible	Not covered	none
	Mental/Behavioral health inpatient services	5% coinsurance after deductible	Not covered	none

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Members | Plan Type: HDHP

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Substance use disorder outpatient services	5% coinsurance after deductible	Not covered	none
	Substance use disorder inpatient services	5% coinsurance after deductible	Not covered	none
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	Coverage refers to pre and postnatal visits after confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	5% coinsurance after deductible	Not covered	none
	Home health care	No charge after deductible	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help	Rehabilitation services	5% coinsurance after deductible	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
recovering or have other special health needs	Habilitation services	5% coinsurance after deductible	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
needs	Skilled nursing care	5% coinsurance after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	5% coinsurance after deductible	Not covered	none-
	Hospice service	5% coinsurance after deductible	Not covered	none-
	Eye exam	5% coinsurance after deductible	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	1 pair/contract year (select group of frames) Limited to single vision or bifocal lenses (ST28) Polycarbonate/Plastic. Contacts limited to a 3-month supply from a select list.

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Coverage Period: 1/1/2014 – 12/31/2014
Coverage for: Members | Plan Type: HDHP

cleaning, topical fluoride applications,

covered 2 times per calendar yr; 2

bitewing x-ray per yr; 1 set of full

mouth x-rays every 5 vrs.

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Services You May Need

 1	
Your Cost If You Use a Plan Provider	Limitations & Exceptions
	One evaluation, including teeth

Not covered

Excluded Services & Other Covered Services:

Dental check-up

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

Acupuncture

Common

Medical Event

- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.

Covered per fee

schedule

• Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HDHP

Your Rights to Continue Coverage:

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Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does provide minimum essential coverage.</u>"**

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In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This health coverage** does meet the minimum value standard for the benefits it provides.

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—To see examples of how this plan might cover costs for a sample medical situation, see the next page.————————

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6 of 8

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP

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Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$7,030
- Patient pays \$510

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:	
Deductibles	\$100
Copays	\$10
Coinsurance	\$200
Limits or exclusions	\$200
Total	\$510

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,920
- Patient pays \$480

Sample care costs:

Prescriptions	\$2,9 00
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

- autom payor	
Deductibles	\$100
Copays	\$200
Coinsurance	\$100
Limits or exclusions	\$80
Total	\$480

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HDHP

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 855-249-5018 to request a copy.

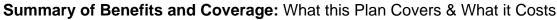
Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$2,500 person/\$5,000 family Does not apply to Preventive. Copays, Rx, Adult Eyeware, Adult Dental do not count toward the deductible.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$6,350 person/ \$12,700 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of <u>preferred providers</u> , go to <u>www.kp.org</u> or call 855-249-5018.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.



Coverage for: Members | Plan Type: HMO



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$30/visit	Not covered	none
	Specialist visit	\$50/visit	Not covered	none
If you visit a health care provider's office	Other practitioner office visit	\$50/visit	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
or clinic	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
TC - 1	Diagnostic test (x-ray, blood work)	\$30/visit	Not covered	none
If you have a test	Imaging (CT/PET scans, MRIs)	\$300/test	Not covered	none

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or	Generic drugs	\$15/30-day supply; \$30/31 to 90-day supply	Not covered	
condition More information	Preferred brand drugs	\$45/30-day supply; \$90/31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. No charge for women's preventive
about <u>prescription</u> <u>drug coverage</u> is	Non-preferred brand drugs	30% up to 90-day supply	Not covered	contraceptives.
available at www.kp.org	Specialty drugs	\$45/30-day supply; \$90/31 to 90-day supply	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	30% coinsurance after deductible	Not covered	none—
outpatient surgery	Physician/surgeon fees	30% coinsurance after deductible	Not covered	none
If you need	Emergency room services	\$400/visit	\$400/visit	Waived if admitted as inpatient.
immediate medical	Emergency medical transportation	No charge	No charge	none
attention	Urgent care	\$50/visit	\$50/visit	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	30% coinsurance after deductible	Not covered	none
hospital stay	Physician/surgeon fee	30% coinsurance after deductible	Not covered	Emergency services covered for non- plan providers.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	\$30/visit	Not covered	For individual therapy; Group therapy \$15/visit.
	Mental/Behavioral health inpatient services	30% coinsurance after deductible	Not covered	none
	Substance use disorder outpatient services	\$30/visit	Not covered	For individual therapy; Group therapy \$15/visit.
	Substance use disorder inpatient services	30% coinsurance after deductible	Not covered	none

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	After confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	30% coinsurance after deductible	Not covered	none
	Home health care	No charge	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help	Rehabilitation services	Inpatient: 30% coinsurance after deductible Outpatient: \$30/visit	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
recovering or have other special health needs	Habilitation services	\$30/visit	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
needs	Skilled nursing care	30% coinsurance after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	30% coinsurance after deductible	Not covered	none—
	Hospice service	30% coinsurance after deductible	Not covered	none
	Eye exam	\$30/visit	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	1 pair/contract year (select group of frames) Limited to single vision or bifocal lenses (ST28) Polycarbonate/ Plastic. Contacts limited to a 3-month supply from a select list.
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

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Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Age 18 and under: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

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Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HMO

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, contact the plan at 1-855-249-5018. You may contact your state insurance department, or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the State's Health Education and Advocacy Unit of the Consumer Protection Division Maryland Office of the Attorney General, Health Education and Advocacy Unit at 1-877-261-8807 or <u>www.oag.state.md.us/Consumer.HEAU.htm</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u> provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This** health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 855-249-5018 or TTY/TDD 1-301-879-6380

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 855-249-5018 or TTY/TDD 1-301-879-6380

CHINESE: 若有問題: 請撥打855-249-5018 或 TTY/TDD 1-301-879-6380

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 855-249-5018 or TTY/TDD 1-301-879-6380

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7.540
- Plan pays \$4,220
- Patient pays \$3,320

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Patient nave:

ralielii pays.	
Deductibles	\$2,500
Copays	\$20
Coinsurance	\$600
Limits or exclusions	\$200
Total	\$3,320

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$2,920
- Patient pays \$2,480

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

\$1,300
\$1,100
\$0
\$80
\$2,480

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 \checkmark Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as **copayments**, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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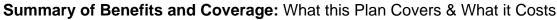
Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$1,500 person/\$3,000 family Does not apply to Preventive. Copays, Rx, Adult Eyeware, Adult Dental do not count toward the deductible.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$6,350 person/ \$12,700 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of <u>preferred providers</u> , go to <u>www.kp.org</u> or call 855-249-5018.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

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Coverage for: Members | Plan Type: HMO



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$30/visit	Not covered	none
	Specialist visit	\$50/visit	Not covered	none
If you visit a health care <u>provider's</u> office	Other practitioner office visit	\$50/visit	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
or clinic	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
IC 1	Diagnostic test (x-ray, blood work)	\$30/visit	Not covered	none
If you have a test	Imaging (CT/PET scans, MRIs)	\$250/test	Not covered	none

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or	Generic drugs	\$15/30-day supply; \$30/31 to 90-day supply	Not covered	
condition More information	Preferred brand drugs	\$45/30-day supply; \$90/31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. No charge for women's preventive
about <u>prescription</u> <u>drug coverage</u> is	Non-preferred brand drugs	30% up to 90-day supply	Not covered	contraceptives.
available at www.kp.org	Specialty drugs	\$45/30-day supply; \$90/31 to 90-day supply	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	30% coinsurance after deductible	Not covered	none
outpatient surgery	Physician/surgeon fees	30% coinsurance after deductible	Not covered	none
If you need	Emergency room services	\$350/visit	\$350/visit	Waived if admitted as inpatient.
immediate medical	Emergency medical transportation	No charge	No charge	none
attention	Urgent care	\$50/visit	\$50/visit	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	30% coinsurance after deductible	Not covered	none
hospital stay	Physician/surgeon fee	30% coinsurance after deductible	Not covered	Emergency services covered for non- plan providers.
	Mental/Behavioral health outpatient services	\$30/visit	Not covered	For individual therapy; Group therapy \$15/visit.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health inpatient services	30% coinsurance after deductible	Not covered	none
	Substance use disorder outpatient services	\$30/visit	Not covered	For individual therapy; Group therapy \$15/visit.
	Substance use disorder inpatient services	30% coinsurance after deductible	Not covered	none-

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	After confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	30% coinsurance after deductible	Not covered	none
	Home health care	No charge	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help	Rehabilitation services	Inpatient: 30% coinsurance after deductible Outpatient: \$30/visit	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
recovering or have other special health needs	Habilitation services	\$30/visit	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
needs	Skilled nursing care	30% coinsurance after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	30% coinsurance after deductible	Not covered	none—
	Hospice service	30% coinsurance after deductible	Not covered	none
	Eye exam	\$30/visit	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	1 pair/contract year (select group of frames) Limited to single vision or bifocal lenses (ST28) Polycarbonate/ Plastic. Contacts limited to a 3-month supply from a select list.
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

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5 of 8

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, contact the plan at 1-855-249-5018. You may contact your state insurance department, or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the State's Health Education and Advocacy Unit of the Consumer Protection Division Maryland Office of the Attorney General, Health Education and Advocacy Unit at 1-877-261-8807 or <u>www.oag.state.md.us/Consumer.HEAU.htm</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u> provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This** health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 855-249-5018 or TTY/TDD 1-301-879-6380

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Coverage for: Members | Plan Type: HMO

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7.540
- Plan pays \$4,920
- Patient pays \$2,620

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Patient nave:

ratient pays.	
Deductibles	\$1,500
Copays	\$20
Coinsurance	\$900
Limits or exclusions	\$200
Total	\$2,620

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$2,920
- Patient pays \$2,480

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

\$1,300
\$1,100
\$0
\$80
\$2,480

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 \checkmark Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as **copayments**, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 855-249-5018 to request a copy.

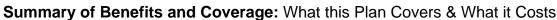
Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:		
What is the overall deductible?	\$1,500 person/\$3,000 family Does not apply to Preventive. Copays, Rx, Adult Eyeware, Adult Dental do not count toward the deductible.	You must pay all the costs up to the <u>deductible</u> amount before this plan beging to pay for covered services you use. Check your policy or plan document to so when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .		
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.		
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$5,200 person/ \$10,400 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.		
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the out-of-pocl limit .		
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.		
Does this plan use a network of providers?	Yes. For a list of preferred providers, go to www.kp.org or call 855-249-5018.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .		
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .		
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .		

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.



Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$30/visit	Not covered	none
	Specialist visit	\$50/visit	Not covered	none
If you visit a health care <u>provider's</u> office or clinic	Other practitioner office visit	\$50/visit	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	\$15/visit	Not covered	none
	Imaging (CT/PET scans, MRIs)	\$250/test	Not covered	none

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or	Generic drugs	\$15/30-day supply; \$30/31 to 90-day supply	Not covered	
condition More information	Preferred brand drugs	\$45/30-day supply; \$90/31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. No charge for women's preventive
about <u>prescription</u> <u>drug coverage</u> is	Non-preferred brand drugs	20% up to 90-day supply	Not covered	contraceptives.
available at www.kp.org	Specialty drugs	\$45/30-day supply; \$90/31 to 90-day supply	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance after deductible	Not covered	none
outpatient surgery	Physician/surgeon fees	20% coinsurance after deductible	Not covered	none
If you need	Emergency room services	\$350/visit	\$350/visit	Waived if admitted as inpatient.
immediate medical	Emergency medical transportation	No charge	No charge	none
attention	Urgent care	\$50/visit	\$50/visit	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	20% coinsurance after deductible	Not covered	none
hospital stay	Physician/surgeon fee	20% coinsurance after deductible	Not covered	Emergency services covered for non-plan providers.
	Mental/Behavioral health outpatient services	\$30/visit	Not covered	For individual therapy; Group therapy \$15/visit.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health inpatient services	20% coinsurance after deductible	Not covered	none
	Substance use disorder outpatient services	\$30/visit	Not covered	For individual therapy; Group therapy \$15/visit.
	Substance use disorder inpatient services	20% coinsurance after deductible	Not covered	none

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Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	After confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	20% coinsurance after deductible	Not covered	none
	Home health care	No charge	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help recovering or have other special health needs	Rehabilitation services	Inpatient: 20% coinsurance after deductible Outpatient: \$30/visit	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
	Habilitation services	\$30/visit	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
	Skilled nursing care	20% coinsurance after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	20% coinsurance after deductible	Not covered	none
	Hospice service	20% coinsurance after deductible	Not covered	none
	Eye exam	\$30/visit	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	1 pair/contract year (select group of frames) Limited to single vision or bifocal lenses (ST28) Polycarbonate/ Plastic. Contacts limited to a 3-month supply from a select list.
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

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Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

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- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Age 18 and under: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

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Coverage Period: 1/1/2014 – 12/31/2014

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See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7.540
- Plan pays \$5,220
- Patient pays \$2,320

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Patient pays:	
Deductibles	\$1,500
Copays	\$20
Coinsurance	\$600
Limits or exclusions	\$200
Total	\$2,320

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$2,920
- Patient pays \$2,480

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

\$1,300
\$1,100
\$0
\$80
\$2,480

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Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
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- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

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Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as **copayments**, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:		
What is the overall deductible?	\$0	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.		
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.		
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$2,250 person/ \$4,500 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.		
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocketimit</u> .		
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.		
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of <u>preferred providers</u> , go to <u>www.kp.org</u> or call 855-249-5018.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .		
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .		
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .		

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.



Coverage Period: 1/1/2014 - 12/31/2014

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- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- Coinsurance is your share of the costs of a covered service, calculated as a percent of the allowed amount for the service. For example, if the plan's allowed amount for an overnight hospital stay is \$1,000, your coinsurance payment of 20% would be \$200. This may change if you haven't met your deductible.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the allowed amount, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$15/visit	Not covered	none
	Specialist visit	\$25/visit	Not covered	none
If you visit a health care <u>provider's</u> office or clinic	Other practitioner office visit	\$25/visit	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	\$15/visit	Not covered	none
	Imaging (CT/PET scans, MRIs)	\$150/test	Not covered	none

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or	Generic drugs	\$15/30-day supply; \$30/31 to 90-day supply	Not covered	
condition More information	Preferred brand drugs	\$45/30-day supply; \$90/31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. No charge for women's preventive
about <u>prescription</u> <u>drug coverage</u> is	Non-preferred brand drugs	20% up to 90-day supply	Not covered	contraceptives.
available at www.kp.org	Specialty drugs	\$45 preferred brand /30-day supply	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	Not covered	none
outpatient surgery	Physician/surgeon fees	20% coinsurance	Not covered	none
TC 1	Emergency room services	\$250/visit	\$250/visit	Waived if admitted as inpatient.
If you need immediate medical	Emergency medical transportation	No charge	No charge	none
attention	Urgent care	\$20/visit	\$20/visit	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	20% coinsurance	Not covered	none
hospital stay	Physician/surgeon fee	20% coinsurance	Not covered	Emergency services covered for non- plan providers.
If you have mental	Mental/Behavioral health outpatient services	\$15/visit	Not covered	For individual therapy; Group therapy \$10/visit.
health, behavioral	Mental/Behavioral health inpatient services	20% coinsurance	Not covered	none
health, or substance abuse needs	Substance use disorder outpatient services	\$15/visit	Not covered	For individual therapy; Group therapy \$10/visit.
	Substance use disorder inpatient services	20% coinsurance	Not covered	none
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	After confirmation of pregnancy
ir you are pregnant	Delivery and all inpatient services	20% coinsurance	Not covered	none

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Home health care	No charge	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help recovering or have other special health needs	Rehabilitation services	Inpatient: 20% coinsurance; Outpatient: \$15/visit	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/ contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
	Habilitation services	\$15/visit	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
	Skilled nursing care	20% coinsurance	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	20% coinsurance	Not covered	none
	Hospice service	20% coinsurance	Not covered	none
	Eye exam	\$15/visit	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	Limit of 1 pair/contract year from a select group of frames. Limited to single vision or bifocal lenses (ST28) Polycarbonate/Plastic. Contacts limited to a 3-month supply from a select list.
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 855-249-5018 to request a copy.

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, contact the plan at 1-855-249-5018. You may contact your state insurance department, or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the State's Health Education and Advocacy Unit of the Consumer Protection Division Maryland Office of the Attorney General, Health Education and Advocacy Unit at 1-877-261-8807 or <u>www.oag.state.md.us/Consumer.HEAU.htm</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u> provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This** health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

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NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 855-249-5018 or TTY/TDD 1-301-879-6380

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7.540
- Plan pays \$6,420
- **Patient pays** \$1,120

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient nave:

\$0
\$20
\$900
\$200
\$1,120

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,220
- Patient pays \$1,180

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

\$0
\$800
\$300
\$80
\$1,180

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 \checkmark Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as **copayments**, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:		
What is the overall deductible?	\$0	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.		
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.		
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$2,250 person/ \$4,500 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.		
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .		
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.		
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of <u>preferred providers</u> , go to <u>www.kp.org</u> or call 855-249-5018.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .		
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .		
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .		

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$5/visit	Not covered	none
	Specialist visit	\$10/visit	Not covered	none
If you visit a health care provider's office	Other practitioner office visit	\$10/visit	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
or clinic	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
TC - 1 44	Diagnostic test (x-ray, blood work)	\$5/visit	Not covered	none
If you have a test	Imaging (CT/PET scans, MRIs)	\$50/test	Not covered	none

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or	Generic drugs	\$5/30-day supply; \$10/31 to 90-day supply	Not covered	
condition More information	Preferred brand drugs	\$10/30-day supply; \$20/31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. No charge for women's preventive
about <u>prescription</u> <u>drug coverage</u> is	Non-preferred brand drugs	10% up to 90-day supply	Not covered	contraceptives.
available at www.kp.org	Specialty drugs	\$10 preferred brand/30-day supply	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	Not covered	none
outpatient surgery	Physician/surgeon fees	10% coinsurance	Not covered	none
If you need	Emergency room services	\$250/visit	\$250/visit	Waived if admitted as inpatient.
immediate medical	Emergency medical transportation	No charge	No charge	none
attention	Urgent care	\$10/visit	\$10/visit	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	10% Coinsurance	Not covered	none
hospital stay	Physician/surgeon fee	10% Coinsurance	Not covered	Emergency services covered for non-plan providers.
If you have mental health, behavioral health, or substance	Mental/Behavioral health outpatient services	\$5/visit	Not covered	none
	Mental/Behavioral health inpatient services	10% Coinsurance	Not covered	none
	Substance use disorder outpatient services	\$5/visit	Not covered	none
abuse needs	Substance use disorder inpatient services	10% Coinsurance	Not covered	none
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	After confirmation of pregnancy
ii you are pregnant	Delivery and all inpatient services	10% Coinsurance	Not covered	none—

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Summary of Benefits and Coverage	What this Plan Covers & What it Costs
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Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Home health care	No charge	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help recovering or have other special health	Rehabilitation services	Inpatient: 10% Coinsurance; Outpatient: \$5/visit	Not covered	Inpatient: No charge after 4 days. Outpatient: PT/OT/ST limited to 30 visits/condition/ contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
needs	Habilitation services \$5/visit Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.		
	Skilled nursing care	10% Coinsurance	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	10% Coinsurance	Not covered	none
	Hospice service	10% Coinsurance	Not covered	none-
	Eye exam	\$5/visit	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	Limit of 1 pair/contract year from a select group of frames. Limited to single vision or bifocal lenses (ST28) Polycarbonate/Plastic. Contacts limited to a 3-month supply from a select list.
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
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For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

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Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u> provide minimum essential coverage.**

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Coverage Period: 1/1/2014 - 12/31/2014

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About these Coverage Examples:

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See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$6,930
- Patient pays \$610

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:	
Deductibles	\$0
Copays	\$10
Coinsurance	\$400
Limits or exclusions	\$200
Total	\$610

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,920
- Patient pays \$480

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

\$0
\$300
\$100
\$80
\$480

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

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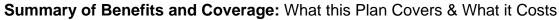
Can I use Coverage Examples to compare plans?

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Are there other costs I should consider when comparing plans?

 \checkmark Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as **copayments**, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.



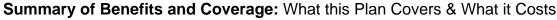
Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:		
What is the overall deductible?	\$0	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.		
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.		
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	No.	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.		
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .		
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.		
Does this plan use a network of providers?	Yes. For a list of <u>preferred providers</u> , go to <u>www.kp.org</u> or call 855-249-5018.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .		
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .		
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about excluded services .		

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.



Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	No charge	Not covered	none
If you visit a health	Specialist visit	No charge	Not covered	none
care <u>provider's</u> office or clinic	Other practitioner office visit	No charge	Not covered	Chiropractic Care limited to 20 visits/condition/ contract year
	Preventive care/screening/immunization	No charge	Not covered	none
I6 1 44	Diagnostic test (x-ray, blood work)	No charge	Not covered	none
If you have a test	Imaging (CT/PET scans, MRIs)	No charge	Not covered	none
If you need drugs to	Generic drugs	No charge	Not covered	
treat your illness or	Preferred brand drugs	No charge	Not covered	
condition	Non-preferred brand drugs	No charge	Not covered	Limited to KP Plan Pharmacy or KP
More information about prescription drug coverage is available at www.kp.org	Specialty drugs	No charge	Not covered	Mail Order. Limited to up to a 30-day supply; or up to a 90-day supply for maintenance drugs.
If you have	Facility fee (e.g., ambulatory surgery center)	No charge	Not covered	none
outpatient surgery	Physician/surgeon fees	No charge	Not covered	none

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HMO

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need	Emergency room services	No charge	No charge	none
If you need immediate medical	Emergency medical transportation	No charge	No charge	none
attention	Urgent care	No charge	No charge	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	No charge	Not covered	none
hospital stay	Physician/surgeon fee	No charge	Not covered	Emergency services covered for non-plan providers.
If you have mental	Mental/Behavioral health outpatient services	No charge	Not covered	none
health, behavioral	Mental/Behavioral health inpatient services	No charge	Not covered	none
health, or substance	Substance use disorder outpatient services	No charge	Not covered	none
abuse needs	Substance use disorder inpatient services	No charge	Not covered	none
If you are present	Prenatal and postnatal care	No charge	Not covered	none
If you are pregnant	Delivery and all inpatient services	No charge	Not covered	none
If you need help recovering or have other special health needs	Home health care	No charge	Not covered	Private duty nursing excluded unless authorized by Health Plan.
	Rehabilitation services	No charge	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/ contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
	Habilitation services	No charge	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
	Skilled nursing care	No charge	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	No charge	Not covered	none
	Hospice service	No charge	Not covered	none

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Eye exam	No charge	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	Limit of 1 pair/contract year from a select group of frames. Limited to single vision or bifocal lenses (ST28) Polycarbonate/Plastic. Contacts limited to a 3-month supply from a select list.
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

• Bariatric surgery

• Infertility treatment

• Routine Eye Exam (Adult)

- Chiropractic Care (20 visits / condition / contract year)
- Routine Dental Services (Adult)

• Routine Hearing Tests

Hearing aids (Age 18 and under: 1 per ear per 36 months)

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, contact the plan at 1-855-249-5018. You may contact your state insurance department, or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the State's Health Education and Advocacy Unit of the Consumer Protection Division Maryland Office of the Attorney General, Health Education and Advocacy Unit at 1-877-261-8807 or <u>www.oag.state.md.us/Consumer.HEAU.htm</u>.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u>** <u>provide minimum essential coverage.</u>

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This health coverage** does meet the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 855-249-5018 or TTY/TDD 1-301-879-6380

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 855-249-5018 or TTY/TDD 1-301-879-6380

CHINESE: 若有問題: 請撥打855-249-5018 或 TTY/TDD 1-301-879-6380

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 855-249-5018 or TTY/TDD 1-301-879-6380

To see examples of how this plan might cover costs for a sample medical situation, see the next page.—

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$7,340
- Patient pays \$200

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Patient pays:	
Deductibles	\$0
Copays	\$0
Coinsurance	\$0
Limits or exclusions	\$200
Total	\$200

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$5,320
- Patient pays \$80

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient navs:

r ationic payor	
Deductibles	\$0
Copays	\$0
Coinsurance	\$0
Limits or exclusions	\$80
Total	\$80

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 \checkmark Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as **copayments**, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.



Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:		
What is the overall deductible?	\$1,000 person/\$2,000 family Does not apply to Preventive. Copays, Rx, Adult Eyeware, Adult Dental do not count toward the deductible.	You must pay all the costs up to the <u>deductible</u> amount before this plan begin to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .		
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.		
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$6,350 person/ \$12,700 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.		
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pock</u> <u>limit</u> .		
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.		
Does this plan use a network of providers?	Yes. For a list of preferred providers, go to www.kp.org or call 855-249-5018.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .		
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .		
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .		

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.



Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- Coinsurance is your share of the costs of a covered service, calculated as a percent of the allowed amount for the service. For example, if the plan's allowed amount for an overnight hospital stay is \$1,000, your coinsurance payment of 20% would be \$200. This may change if you haven't met your deductible.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the allowed amount, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$20/visit	Not covered	none
	Specialist visit	\$40/visit	Not covered	none
If you visit a health care <u>provider's</u> office or clinic	Other practitioner office visit	\$40/visit	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	\$20/visit	Not covered	none
	Imaging (CT/PET scans, MRIs)	\$150/test	Not covered	none



Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or	Generic drugs	\$10/30-day supply; \$20/31 to 90-day supply	Not covered	
condition More information	Preferred brand drugs	\$30/30-day supply; \$60/31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. No charge for women's preventive
about <u>prescription</u> <u>drug coverage</u> is	Non-preferred brand drugs	20% up to 90-day supply	Not covered	contraceptives.
available at www.kp.org	Specialty drugs	\$30 preferred brand /30-day supply	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance after deductible	Not covered	none
outpatient surgery	Physician/surgeon fees	20% coinsurance after deductible	Not covered	none
If you need	Emergency room services	\$250/visit	\$250/visit	Waived if admitted as inpatient.
If you need immediate medical	Emergency medical transportation	No charge	No charge	none
attention	Urgent care	\$40/visit	\$40/visit	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	20% coinsurance after deductible	Not covered	none—
hospital stay	Physician/surgeon fee	20% coinsurance after deductible	Not covered	Emergency services covered for non- plan providers.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	\$20/visit	Not covered	For individual therapy; Group therapy \$10/visit.
	Mental/Behavioral health inpatient services	20% coinsurance after deductible	Not covered	none
	Substance use disorder outpatient services	\$20/visit	Not covered	For individual therapy; Group therapy \$10/visit.
	Substance use disorder inpatient services	20% coinsurance after deductible	Not covered	none

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	After confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	20% coinsurance after deductible	Not covered	none
If you need help recovering or have other special health needs	Home health care	No charge	Not covered	Private duty nursing excluded unless authorized by Health Plan.
	Rehabilitation services	Inpatient: 20% coinsurance after deductible Outpatient: \$20/visit	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
	Habilitation services	\$20/visit	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
	Skilled nursing care	20% coinsurance after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	20% coinsurance after deductible	Not covered	none
	Hospice service	20% coinsurance after deductible	Not covered	none
If your child needs dental or eye care	Eye exam	\$20/visit	Not covered	Limited to one exam/contract year.
	Glasses	No charge	Not covered	1 pair/contract year (select group of frames) Limited to single vision or bifocal lenses (ST28) Polycarbonate/ Plastic. Contacts limited to a 3-month supply from a select list.
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 855-249-5018 to request a copy.

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Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HMO

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, contact the plan at 1-855-249-5018. You may contact your state insurance department, or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the State's Health Education and Advocacy Unit of the Consumer Protection Division Maryland Office of the Attorney General, Health Education and Advocacy Unit at 1-877-261-8807 or <u>www.oag.state.md.us/Consumer.HEAU.htm</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u> provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This** health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 855-249-5018 or TTY/TDD 1-301-879-6380

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 855-249-5018 or TTY/TDD 1-301-879-6380

CHINESE: 若有問題: 請撥打855-249-5018 或 TTY/TDD 1-301-879-6380

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 855-249-5018 or TTY/TDD 1-301-879-6380

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7.540
- Plan pays \$5,620
- **Patient pays** \$1,920

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Patient pays:	
Deductibles	\$0
Copays	\$20
Coinsurance	\$700
Limits or exclusions	\$200
Total	\$1,920

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,470
- Patient pays \$1,930

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

\$1,000
\$800
\$50
\$80
\$1,930

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 \checkmark Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as **copayments**, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 855-249-5018 to request a copy.



Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$0	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$6,350 person/ \$12,700 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of <u>preferred providers</u> , go to <u>www.kp.org</u> or call 855-249-5018.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$20/visit	Not covered	none
	Specialist visit	\$40/visit	Not covered	none
If you visit a health care provider's office	Other practitioner office visit	\$40/visit	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
or clinic	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a toot	Diagnostic test (x-ray, blood work)	\$20/visit	Not covered	none
If you have a test	Imaging (CT/PET scans, MRIs)	\$250/test	Not covered	none



Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to treat your illness or	Generic drugs	\$10/30-day supply; \$20/31 to 90-day supply	Not covered	
condition More information	Preferred brand drugs	\$30/30-day supply; \$60/31 to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. No charge for women's preventive
about <u>prescription</u> <u>drug coverage</u> is	Non-preferred brand drugs	30% up to 90-day supply	Not covered	contraceptives.
available at www.kp.org	Specialty drugs	\$30 preferred brand /30-day supply	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	Not covered	none
outpatient surgery	Physician/surgeon fees	30% coinsurance	Not covered	none
TC1	Emergency room services	\$250/visit	\$250/visit	Waived if admitted as inpatient.
If you need immediate medical	Emergency medical transportation	No charge	No charge	none
attention	Urgent care	\$40/visit	\$40/visit	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	\$500/day	Not covered	Copay per day for 4 days; no charge after 4 days.
hospital stay	Physician/surgeon fee	No charge	Not covered	Emergency services covered for non- plan providers.
	Mental/Behavioral health outpatient services	\$20/visit	Not covered	For individual therapy; Group therapy \$10/visit.
If you have mental health, behavioral	Mental/Behavioral health inpatient services	\$500/day	Not covered	Copay per day for 4 days; no charge after 4 days. Copay includes physician/surgeon fees.
health, or substance abuse needs	Substance use disorder outpatient services	\$20/visit	Not covered	For individual therapy; Group therapy \$10/visit.
	Substance use disorder inpatient services	\$500/day	Not covered	Copay per day for 4 days; no charge after 4 days. Copay includes physician/surgeon fees.

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Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HMO

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Prenatal and postnatal care	No charge	Not covered	After confirmation of pregnancy
If you are pregnant	Delivery and all inpatient services	\$500/day	Not covered	Copay per day for 4 days; no charge after 4 days.
	Home health care	No charge	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help recovering or have other special health	Rehabilitation services	Inpatient: \$500/ day for 4 days; Outpatient: \$20/visit	Not covered	Inpatient: No charge after 4 days. Outpatient: PT/OT/ST limited to 30 visits/condition/ contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
needs	Habilitation services	\$20/visit	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
	Skilled nursing care	\$250/admission	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	30% coinsurance	Not covered	none
	Hospice service	30% coinsurance	Not covered	none
	Eye exam	\$20/visit	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge	Not covered	Limit of 1 pair/contract year from a select group of frames. Limited to single vision or bifocal lenses (ST28) Polycarbonate/Plastic. Contacts limited to a 3-month supply from a select list.
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 months)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, contact the plan at 1-855-249-5018. You may contact your state insurance department, or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the State's Health Education and Advocacy Unit of the Consumer Protection Division Maryland Office of the Attorney General, Health Education and Advocacy Unit at 1-877-261-8807 or <u>www.oag.state.md.us/Consumer.HEAU.htm</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u> provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This** health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 855-249-5018 or TTY/TDD 1-301-879-6380

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 855-249-5018 or TTY/TDD 1-301-879-6380

CHINESE: 若有問題: 請撥打855-249-5018 或 TTY/TDD 1-301-879-6380

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 855-249-5018 or TTY/TDD 1-301-879-6380

Coverage Period: 1/1/2014 - 12/31/2014

Coverage for: Members | Plan Type: HMO

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$6,840
- Patient pays \$700

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Patient pays:	
Deductibles	\$0
Copays	\$500
Coinsurance	\$ 0
Limits or exclusions	\$200
Total	\$700

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,220
- Patient pays \$1,180

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

\$0
\$700
\$400
\$80
\$1,180

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork providers. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

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Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.kp.org or by calling 855-249-5018.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$6,350 person/\$12,700 family Does not apply to Preventive. Copays, Rx, Adult Eyeware, Adult Dental do not count toward the deductible.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$6,350 person/ \$12,700 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges, and health care this plan doesn't cover. Adult Eyeware and Adult Dental Services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of <u>preferred providers</u> , go to <u>www.kp.org</u> or call 855-249-5018.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a specialist?	Yes. You may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use plan **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	No charge after deductible	Not covered	No charge for a combined total of 3 primary care or outpatient mental health care visits. Additional visits are no charge after deductible.
If you visit a health care provider's office	Specialist visit	No charge after deductible	Not covered	none—
or clinic	Other practitioner office visit	No charge after deductible	Not covered	Chiropractic Care limited to 20 visits/condition/contract year
	Preventive care/screening/immunization	No charge	Not covered	Cost sharing will apply if non- preventive services are provided during a scheduled preventive visit.
If you have a test	Diagnostic test (x-ray, blood work)	No charge after deductible	Not covered	none
	Imaging (CT/PET scans, MRIs)	No charge after deductible	Not covered	none

Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
If you need drugs to	Generic drugs	No charge after deductible, up to 90-day supply	Not covered	
treat your illness or condition More information	Preferred brand drugs	No charge after deductible, up to 90-day supply	Not covered	Limited to KP Plan Pharmacy or KP Mail Order. Limited to up to a 30-day
about <u>prescription</u> <u>drug coverage</u> is available at	Non-preferred brand drugs	No charge after deductible, up to 90-day supply	Not covered	supply; or up to a 90-day supply for maintenance drugs. No charge for women's preventive contraceptives.
www.kp.org	Specialty drugs	No charge after deductible, up to 90-day supply	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	No charge after deductible	Not covered	none
outpatient surgery	Physician/surgeon fees	No charge after deductible	Not covered	none
If you need immediate medical	Emergency room services	No charge after deductible	No charge after deductible	none
	Emergency medical transportation	No charge after deductible	No charge after deductible	none
attention	Urgent care	No charge after deductible	No charge after deductible	Non-plan providers are covered only outside the service area.
If you have a	Facility fee (e.g., hospital room)	No charge after deductible	Not covered	none
hospital stay	Physician/surgeon fee	No charge after deductible	Not covered	Emergency services covered for non- plan providers.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	No charge after deductible	Not covered	none
	Mental/Behavioral health inpatient services	No charge after deductible	Not covered	No charge for a combined total of 3 primary care or outpatient mental health care visits. Additional visits are no charge after deductible.

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Substance use disorder outpatient services	No charge after deductible	Not covered	none
	Substance use disorder inpatient services	No charge after deductible	Not covered	none
If you are pregnant	Prenatal and postnatal care	No charge	Not covered	After confirmation of pregnancy for routine global maternity care. Cost sharing applies for non-routine obstetrical care.
	Delivery and all inpatient services	No charge after deductible	Not covered	none
	Home health care	No charge after deductible	Not covered	Private duty nursing excluded unless authorized by Health Plan.
If you need help recovering or have other special health needs	Rehabilitation services	No charge after deductible	Not covered	Outpatient: PT/OT/ST limited to 30 visits/condition/contract year. Cardiac Rehab limited to 12 weeks or 36 sessions per episode. Pulmonary Rehab limited to 1 program/lifetime.
	Habilitation services	No charge after deductible	Not covered	Limited to 30 visits/year for adults. No limit for children under age 19.
	Skilled nursing care	No charge after deductible	Not covered	Limited to 100 days/ contract year.
	Durable medical equipment	No charge after deductible	Not covered	none
	Hospice service	No charge after deductible	Not covered	none
	Eye exam	No charge after deductible	Not covered	Limited to one exam/contract year.
If your child needs dental or eye care	Glasses	No charge after deductible	Not covered	1 pair/contract year (select group of frames). Limited to single vision or bifocal lenses (ST28) Polycarbonate/Plastic. Contacts limited to a 3-month supply from a select list.

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Coverage Period: 1/1/2014 – 12/31/2014

Coverage for: Members | Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Plan Provider	Your Cost If You Use a Non- Plan Provider	Limitations & Exceptions
	Dental check-up	Covered per fee schedule	Not covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per calendar yr; 2 bitewing x-ray per yr; 1 set of full mouth x-rays every 5 yrs.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cove	(This isn't a complete list. Check you	ur policy or plan document for other excluded services.)
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- Acupuncture
- Cosmetic surgery
- Long-Term/Custodial Nursing Home Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic Care (20 visits / condition / contract year)
- Hearing aids (Under age 18: 1 per ear per 36 monhts)
- Infertility treatment
- Routine Dental Services (Adult)

- Routine Eye Exam (Adult)
- Routine Hearing Tests

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If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at

Coverage Period: 1/1/2014 – 12/31/2014 Coverage for: Members | Plan Type: HMO

Your Rights to Continue Coverage:

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- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 800-777-7902. You may also contact your state insurance department at 1-800-492-6116.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, contact the plan at 1-855-249-5018. You may contact your state insurance department, or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the State's Health Education and Advocacy Unit of the Consumer Protection Division Maryland Office of the Attorney General, Health Education and Advocacy Unit at 1-877-261-8807 or <u>www.oag.state.md.us/Consumer.HEAU.htm</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u> provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 855-249-5018 or TTY/TDD 1-301-879-6380
TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 855-249-5018 or TTY/TDD 1-301-879-6380
CHINESE: □□□□□□□ 855-249-5018 □ TTY/TDD 1-301-879-6380
NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 855-249-5018 or TTY/TDD 1-301-879-6380
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Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$5,620
- **Patient pays** \$1,920

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:	
Deductibles	\$0
Copays	\$20
Coinsurance	\$700
Limits or exclusions	\$200
Total	\$1,920

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,470
- Patient pays \$1,930

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$1,000
Copays	\$800
Coinsurance	\$50
Limits or exclusions	\$80
Total	\$1,930

Coverage Period: 1/1/2014 - 12/31/2014 Coverage for: Members | Plan Type: HMO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 855-249-5018, TTY/TDD 1-301-879-6380 or visit us at www.kp.org.

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 855-249-5018 to request a copy.